

**CUMBERLAND PUBLIC LIBRARY**

*1464 Diamond Hill Road*

*Cumberland, Rhode Island 02864*

*Telephone (401) 333-2552 ext. 128*

*Fax (401) 334-0578*

Email: celestdr@lori.state.ri.us

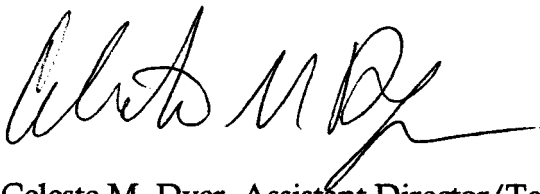
*Celeste M. Dyer  
Assistant Director  
Technology Coordinator*

Date: December 9, 2002

Dear Frank,

I would like to take this opportunity to express my appreciation for OLIS's professional library. The library collection and its librarian are wonderful resources for library professionals in Rhode Island. Over the course of my years at Cumberland I have requested information about creating library surveys and books on everything from preparing storytimes to teaching Internet classes to the elderly. Not only have I found valuable information in the items I have received from the OLIS library, but my patrons both young and old have benefited from better and more organized programs. I have also used the professional library to preview books that I am considering buying for Cumberland's collection. By having the item in hand I can determine whether it suits our needs and I can avoid inappropriate purchases. The OLIS library has benefited my patrons and myself by helping me to be more efficient and to keep up with current trends. Keep up the good work, since I plan to continue to use the service for long time.

Sincerely,



Celeste M. Dyer, Assistant Director/Technology Coordinator  
Cumberland Public Library